

Filing With Your Insurance Company

The following information is designed to help you file and receive timely payment from your insurance company.

All Worlds Health & Pediatrics, PC does **not** contract with any insurance carrier. It is an “Out-of-Network” provider. Currently, we do provide a courtesy “superbill” or coding sheet with the proper codes needed for filing. If further paperwork is requested by the insurance company, we reserve the right to charge an additional paperwork fee. We will notify you prior to doing so.

We recommend contacting your insurance carrier to verify benefits.

- 1) Do you have out-of-network benefits?
- 2) Is there a deductible to be met? In-network? Out-of-network?
- 3) What percent is paid after the deductible is met?
- 4) Verify the % paid for the out-of-network service is for the charged amount (not an adjusted fee assigned to an out-of-network provider.)
- 5) Can you file with the superbill/ coding sheet (see below) only? Do you need a claim form also?

Remember, HSA and FSA accounts can be used to cover deductibles.

Make a copy of the forms you submit. It is very common to receive a denial for the medical claims on the first filing whether the office files or the patient files.

Call to clarify any claim denied. They are commonly denied in error.

Claims have been denied for “services not covered,” listing chiropractic adjustment or physical therapy.

Osteopathic manipulation is a physician procedure reimbursed as any physician procedure.

Some claims are denied for other reason codes, when called to verify, they can often be fixed easily.

The following information regarding the superbill/ coding sheet is intended to be helpful if contacting the carrier.

Superbill

The superbill receipt of office codes is provided at each visit. The codes supplied are for services provided and for diagnosis codes to support the specific services.

CPT codes in Column 1

Physician office visit

New patient 99201-99205

Established patient 99211-99215

Or Consultation for New or Established 99241-99245

A consultation fee may be charged for extended time or an office visit.

Modifier -25

The Modifier—25 tells the coder that an additional procedure was performed in addition to the office visit.

Physician procedures include

OMT – Osteopathic Manipulative Treatment

OMT codes 98925-98929 are specifically for Osteopathic Treatment. It is a physician procedure performed by physicians trained in osteopathy.

It is a **treatment** code in contrast to a **therapy** code used by therapists, such as physical therapists and occupational therapists.

It is not a chiropractic adjustment code.

Time-related CPT Codes are 99244 and 99255 (less commonly used.)

ICD-10 Diagnosis Codes

ICD-10 codes are diagnosis codes. They support the reason for the office visit or procedure.

OMT procedures are based on the Somatic Dysfunction codes 739.0-739.9.